



HOPE COMMUNITY CLINIC RWENTOBO

World Shine Ministries Rwentobo Campus

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**Supported by World Shine Ministries & Church of Uganda Kisiizi Hospital
& Tonbridge Baptist Church UK**

ANNUAL REPORT FOR THE YEAR 2019/2020

OPENING REMARKS

I greet you in the name of our Lord Jesus Christ. Glory to the Almighty God for the far He has brought us.

Our heartfelt thanks to all the partners of the clinic for the tireless efforts, commitment and contributions towards the operation of Hope Community Clinic, ranging from spiritual, financial, physical and so much more.

Special thanks to the clinic staffs who have tirelessly done great work, loving and caring for the patients who visit the clinic. We are proud of the Hope Community Clinic team and what they do, both in caring for the community and in taking a role in the transformation of the country's healthcare system. I hope you will join me in voicing appreciation for all they do, every day, on our journey to develop an integrated system of health care where the community well-being is the key to a healthier future.

Our staff's aim is to acknowledge every patient and visitor whenever and wherever they meet. The staffs here are motivated, friendly and go above and beyond for their patients while listening to them and showing care.

However, this great work to provide the best care for our community does not come without stress to our organization as this comes with a need to work extra harder.

I appreciate our collaborative work with MOH through the DHO's office, Kisiizi Hospital, neighboring health facilities like Rushooka Health Center and others that have aided continuity of care for our referred patients

I cannot forget to thank the community for entrusting their health care needs with Hope Community Clinic.

This annual report is one opportunity for us to pause and reflect on those efforts over the past year. It is a chance to tell our big story through a set of small stories.

The clinic operates 24 hours in 7 days per week (24/7) and various services were offered at the clinic. These are:

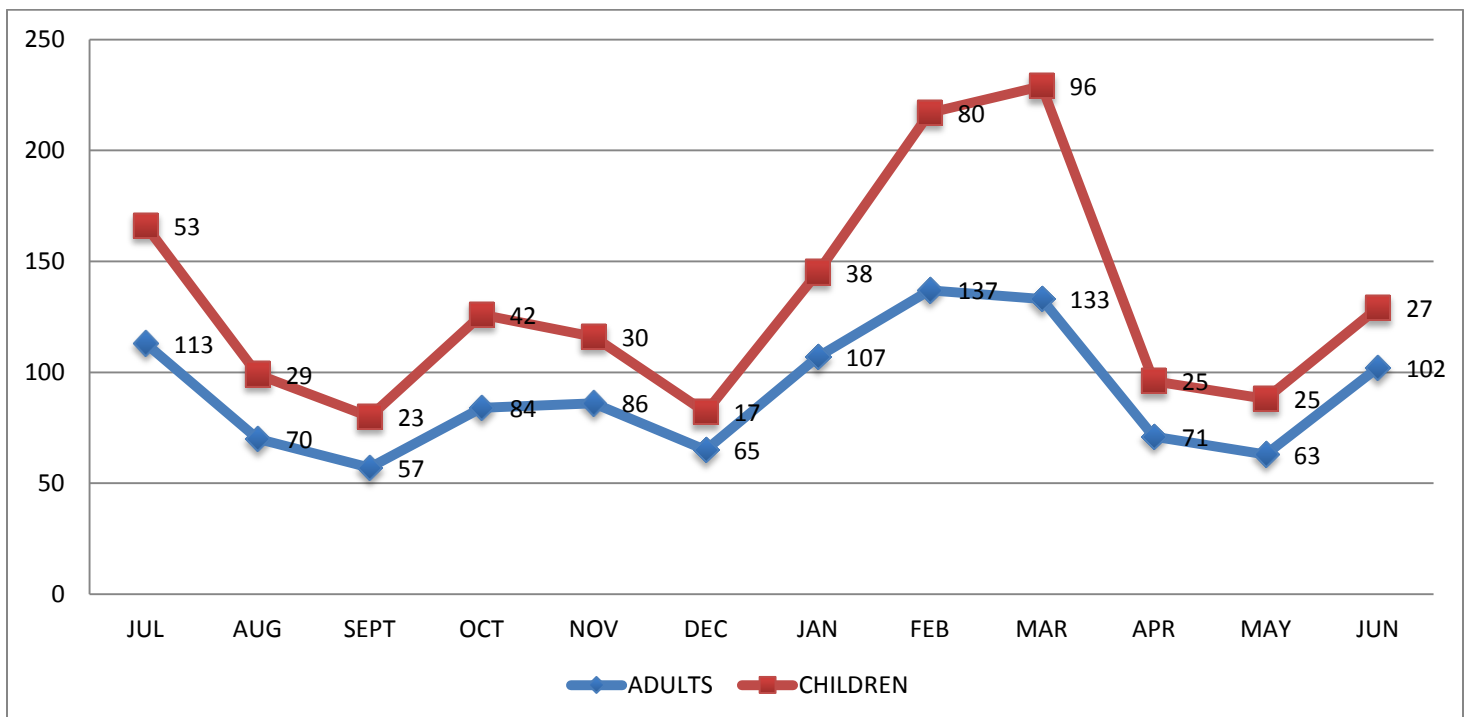
1. General adult and child outpatient medical services
2. In patient services
3. Family Planning
4. Antenatal care
5. Laboratory services

This report presents the statistics of the financial year 2019/2020 that started on 1st July 2019 to 30th June 2020. The main source of data is Stre@mline.

GENERAL OUT PATIENTS

	JUL 2019	AUG 2019	SEPT 2019	OCT 2019	NOV 2019	DEC 2019	JAN 2020	FEB 2020	MAR 2020	APR 2020	MAY 2020	JUN 2020
ADULTS	113	70	57	84	86	65	107	137	133	71	63	102
CHILDREN	53	29	23	42	30	17	38	80	96	25	25	27
TOTALS	166	99	80	126	116	82	145	217	229	96	88	147

A GRAPH SHOWING THE NUMBER OF PATIENTS ATTENDANCES FOR BOTH ADULTS AND CHILDREN IN EACH MONTH.

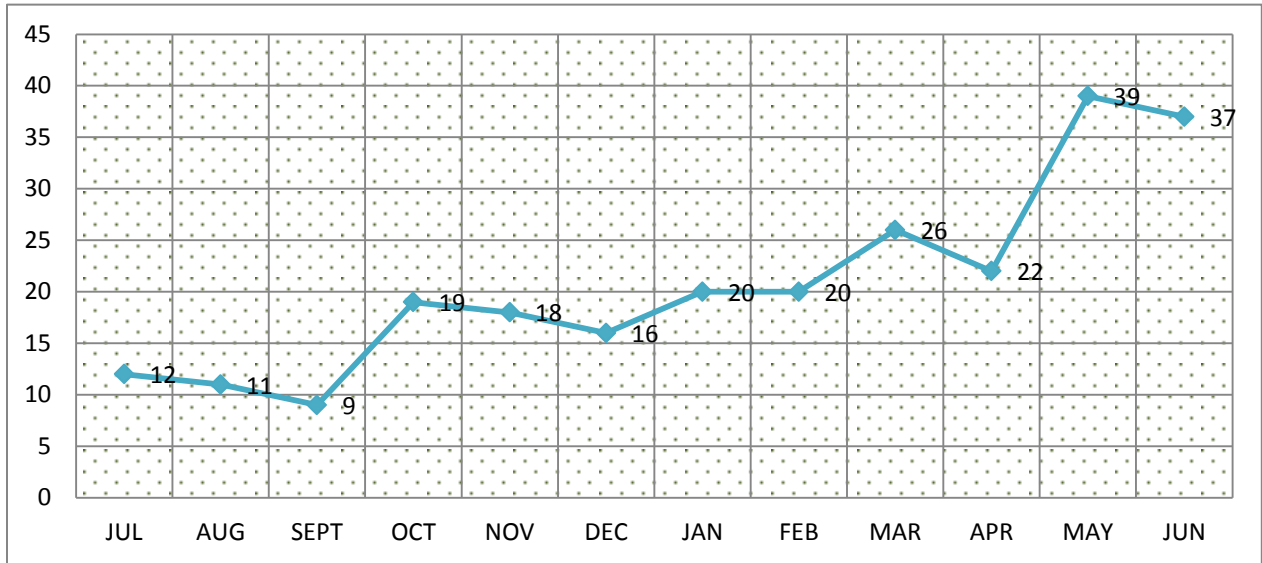


FAMILY PLANNING SERVICES

A total of 249 clients received various methods of family planning throughout the year as follows.

JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
12	11	09	19	18	16	20	20	26	22	39	37

A GRAPH SHOWING NUMBER OF CLIENTS WHO RECEIVED FAMILY PLANNING SERVICES



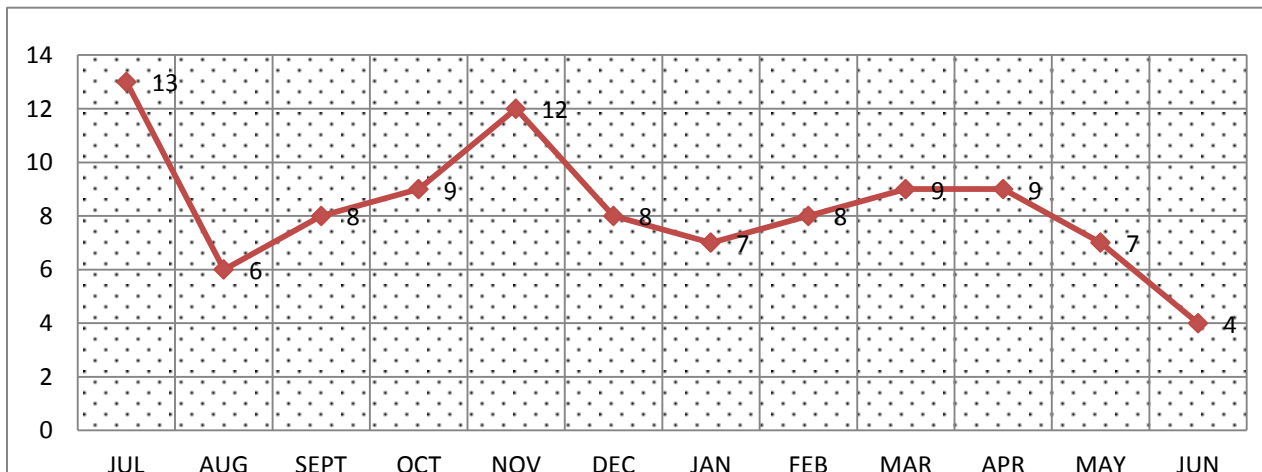
There has been a steady increase in the number of family planning clients throughout the year

ANTENATAL CARE SERVICES

A total of 100 antenatal care visits were carried out throughout the year. These include the repeat visits for some of the clients who received the services.

JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
13	06	08	09	12	08	07	08	09	09	07	04

A GRAPH SHOWING NUMBER OF THE ANTENATAL CARE VISITS DONE PER MONTH.



Generally, the turn up for pregnant mothers for Antenatal care is still low. Most of the clients and community members prefer receiving the service from facilities where they intend to deliver from.



LABORATORY SERVICES Our laboratory is well equipped to carry out a range of the basic diagnostic investigations for the common illnesses. We were glad to receive a hemoglobinometer for the clinic. This has made it possible for us to carry out hemoglobin estimation for our clients in need of the service.

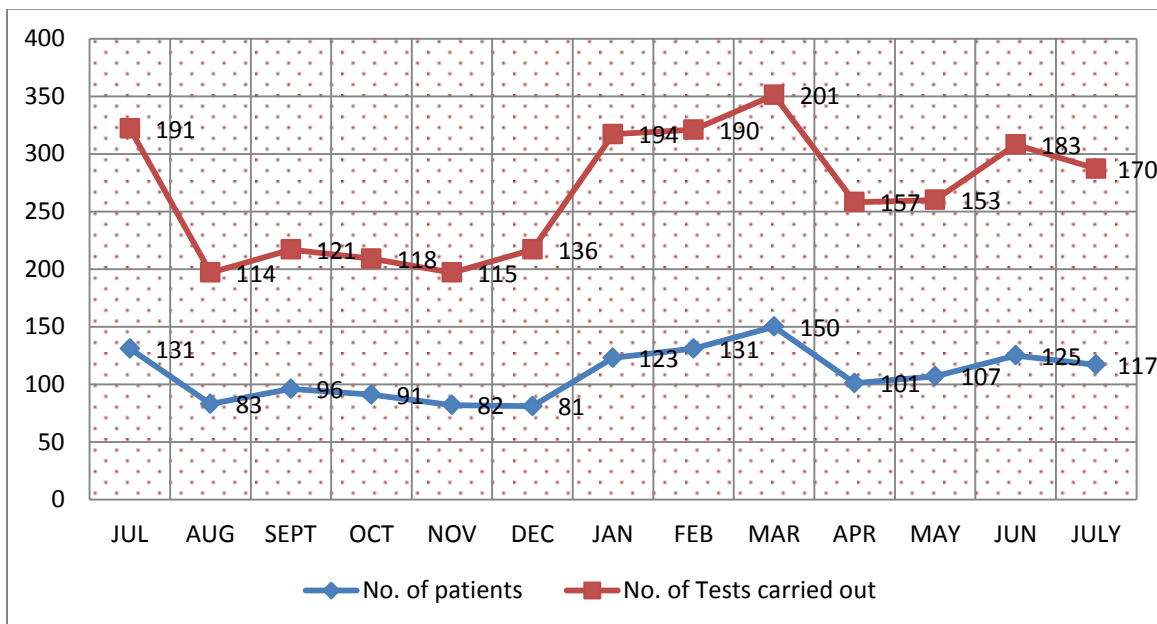
Throughout the year, a total of one thousand three hundred one (1,301) clients received laboratory services.

For all the clients sent to the laboratory, a total of one thousand eight hundred seventy three (1,873) tests were done as shown below.

The Laboratory Assistant using the new hemoglobinometer

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
No. OF PATIENTS	131	83	96	91	82	81	123	131	150	101	107	125
No. OF TESTS DONE	191	114	121	118	115	136	194	190	201	157	183	183

A GRAPH SHOWING NUMBERS OF CLIENTS WHO RECEIVED LABORATORY SERVICES AND THE NUMBER OF TESTS CARRIED OUT EACH MONTH.

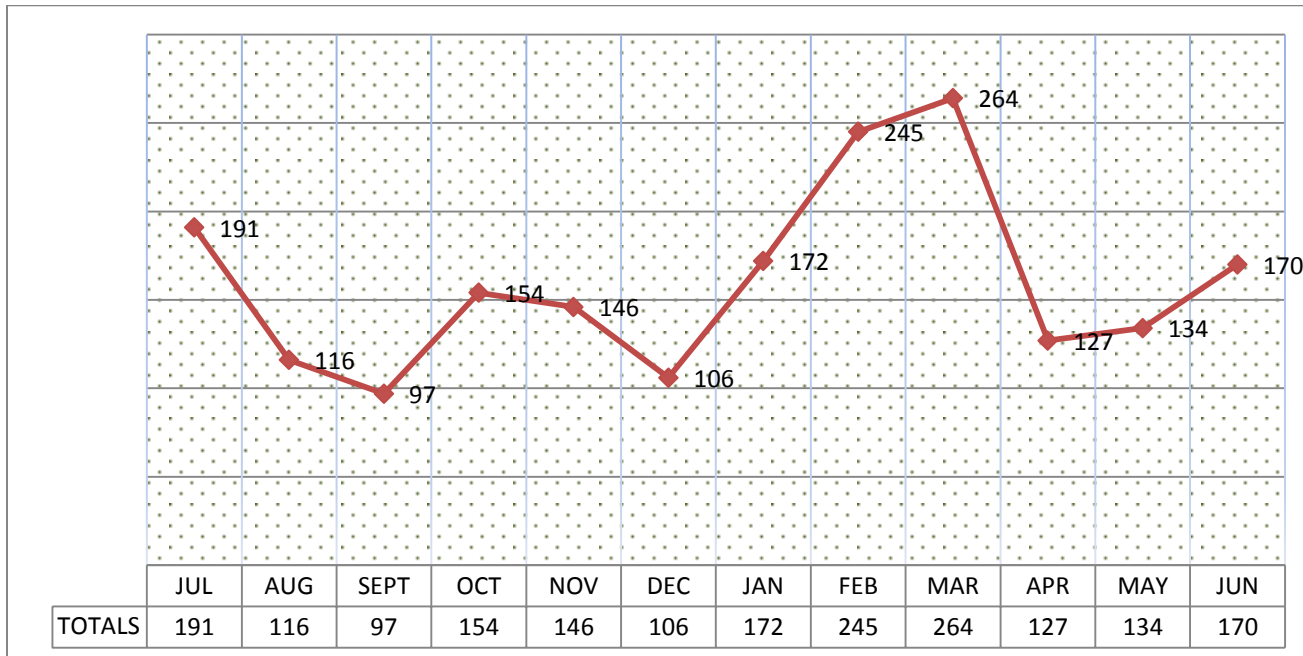


GENERAL SUMMARY ABOUT THE OUT PATIENT VISIT

There had been a steady increase in the number of clients from the month of January to March 2020; however there was a fall back that is attributed to the effect of the global pandemic- COVID 19 which also affected the local community.

Nevertheless, it is observed that client numbers have started rising again. This is because patients are currently able to access the clinic due to minimal transport restrictions.

SUMMARY OF THE TOTAL OUT PATIENTS VISITS FOR EACH MONTH.

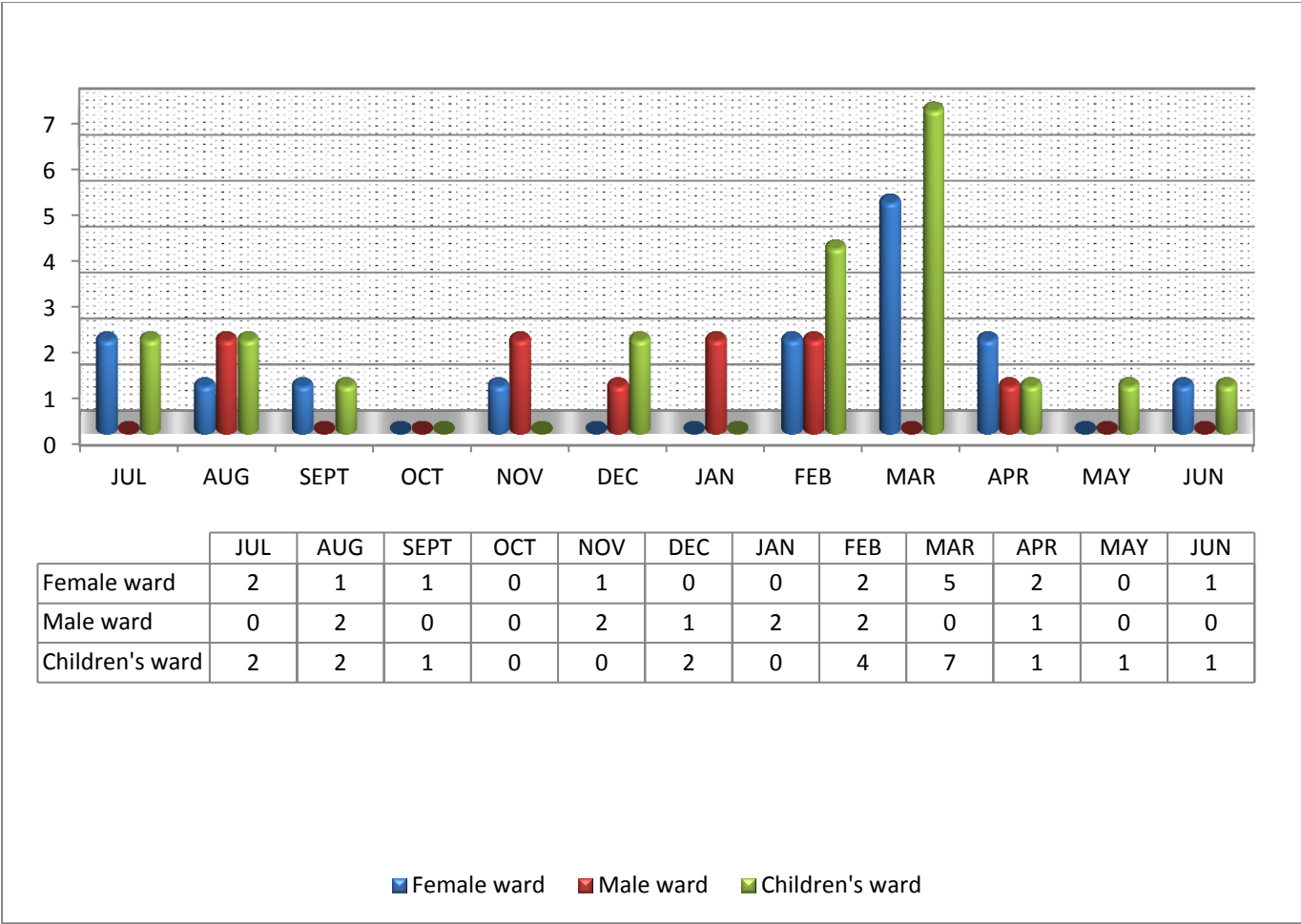


IN PATIENT SERVICES

Fourty seven (47) patients were admitted at the clinic. Most of these were discharged in good condition, few referred. However, only one of all the admitted patients passed away.

wards	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Female	02	01	01	00	01	00	00	02	05	02	00	01
Male	00	02	00	00	02	01	02	02	00	01	00	00
Children	02	02	01	00	00	02	00	04	7	01	01	01
Totals	04	05	02	00	03	03	02	08	12	04	01	02

A GRAPH SHOWING NUMBER OF ADMISSIONS PER WARD.



Data source: In-patient records book

THE HEALTH INSURANCE SCHEME

The Kisiizi Community Health Insurance Scheme was also integrated into the clinic to offer relief towards financial pressures in regards to medical bills to the communities by reducing healthcare costs while improving quality and expanding access to care.

So far, we have registered one member group with a total of thirty nine (39) families have been registered with a total number of one hundred eighty six (186) individuals as members of the scheme.

Mobilization for more members is still on going with support from the Insurance Scheme field officer.

CLINIC STAFFING

Throughout this period, there have been changes in the clinic staffing. The previous in-charge (pioneer) Tibakuno Timothy left in April 2020 and was replaced by Mbabazi Sarah who is currently serving. Great thanks to Timothy for the commendable contribution to the clinic during his time of service.

Other rotations for the staffs have also been made, specifically the midwives. Special thanks to Twinomuhwezi Valary, Katushabe Shallon and Nashaba Kelvin for their contribution. May the Lord continue rewarding them abundantly.

Currently, the clinic has 7 staffs working as a committed team. These are;

No.	NAME	DESIGNATION
1.	Nyesigye Loyce	Medical Laboratory Assistant
2.	Nowembabazi Martha	Enrolled Nurse
3.	Mbabazi Sarah	Medical Clinical Officer
4.	Nashaba Kelvin	Enrolled Midwife
5.	Twinomuhangi Dianah	Aide Nurse
6.	Sabiiti Justus	Cleaner
7.	Bangirana Leodinas	Security Guard

STRUCTURES, EQUIPMENTS AND SUPPLIES

Great thanks to Kisiizi Hospital for the regular and timely supply of the medicines and other medical supplies. The clinic has a wide spectrum of medicines stocked in our dispensary, giving us the ability to offer quality care to the patients. We are glad that all the equipment is still in good working condition, including the oxygen concentrator, nebulizer, autoclave, microscope, and computers

A water tank for rain water harvesting was procured. This will help to cut down the previous expenses on the water bills. A patient trolley/ stretcher is also available at the clinic.

LIASION WITH DHO's OFFICE

Monthly and Weekly HMIS (Health Management Information System) reports are prepared and sent to the DHO's office. Lobbying for immunization logistics was successful. The clinic is yet to receive the cold chain equipment and vaccines from the DHO's office. Some clinic staff obtained hands-on training from the neighboring facility, Rushooka Health Center and are well equipped with knowledge and skills to start offering the immunization service to the community.

A functional post natal clinic is also expected to start operating alongside the Young Child Clinic (YCC). This will help to cater for health of the mothers with an aim of contributing positively to the achievement of the overall objective of the health sector strategic plan

There are also plans to liaise with the same office to acquire permission and support for an HIV clinic. This will aid the clinic offer integrated health care service delivery to our clients and the community at large.

OTHER ACHIEVEMENTS AND EVENTS

- The clinic was successfully registered with the relevant authority that is; the Uganda Medical and Dental Practitioners Council.
- The clinic celebrated a one year anniversary in May 2020. Invitations were limited to the clinic staff due to the lockdown restrictions.

ON-GOING AND FUTURE PROSPECTS

1. Acquiring a another signpost for the clinic
2. Constructing a ramp to ease access to the clinic for the clients and staff
3. Putting up a kitchen for the in-patients and their caretakers
4. Constructing a Pit latrine for the patients and their caretakers

THANK YOU.

MBABAZI SARAH

IN-CHARGE